

PROPHARM

PHARMACY MANAGEMENT FOR OUTPATIENT CARE



Improve pharmacy operations with a purpose-built pharmacy management system that streamlines dispensing workflows, improves visibility, and supports better patient communication.

Pharmacy technology built for outpatient environments.

University and community pharmacies operate in fast-moving environments where dispensing accuracy, patient communication, and operational oversight all need to work together. Pharmacy teams must manage prescription workflows, insurance claims, inventory, and patient interactions while maintaining strict standards for safety and compliance.

Many pharmacy systems were originally designed for retail chains or adapted from older dispensing platforms. These systems can require manual workarounds or disconnected tools to manage patient communication, reporting, and operational visibility.

ProPharm was designed to support the realities of outpatient pharmacy operations, helping teams manage prescriptions, patient records, and daily workflows within a single system.

The operational core of the pharmacy

Reliable pharmacy operations depend on accurate information and efficient workflows. ProPharm centralizes prescription processing, patient records, inventory, and billing into a single system, giving pharmacy teams clear visibility into daily operations while reducing administrative friction.

2M+ Prescriptions processed

1M+ Students supported

60+ Universities supported

Addressing the realities of outpatient pharmacy operations

University and community pharmacies operate in environments where accuracy, efficiency, and patient communication must work together every day. Pharmacy teams manage prescription intake, dispensing, insurance claims, patient questions, and inventory—often while balancing limited staffing and high prescription volume.

To support these demands, pharmacy management systems must do more than process prescriptions. They must provide clear workflows for dispensing, maintain accurate patient and medication records, and give pharmacy leadership visibility into daily operations.

Many pharmacy systems were originally designed for large retail chains or built on older dispensing platforms. These systems often require workarounds or additional tools to manage reporting, patient communication, and operational oversight.

ProPharm provides a purpose-built pharmacy management system designed for outpatient pharmacy environments. By centralizing prescription workflows, patient information, and operational reporting, ProPharm helps pharmacy teams maintain efficiency while preserving accuracy and control.

ProPharm supports the core priorities of outpatient pharmacy operations:

- Efficient prescription entry, verification, and refill workflows
- Accurate patient records and medication history
- Clear operational visibility for pharmacy leadership
- Inventory oversight and medication management
- Reliable systems that support daily dispensing operations

KEY BENEFITS

Efficient Prescription Processing

- Streamlined workflows for prescription entry, dispensing, verification, and refills
- Clear visibility into prescription status throughout the dispensing process
- Reduced manual steps for pharmacy staff managing high prescription volumes

Centralized Patient & Medication Records

- Unified patient profiles with medication history and prescription activity
- Allergy and interaction visibility to support safer dispensing decisions
- Quick access to patient information at the point of service

Pharmacy Inventory Visibility

- Real-time tracking of medication inventory and stock levels
- Support for drug pricing tables and medication cost management
- Improved visibility into inventory usage and ordering needs

Integrated Billing & Claims Processing

- Built-in support for insurance claim submission and adjudication
- Tools to manage copays, pricing rules, and reimbursement workflows
- Operational reporting to support financial oversight

Patient Access & Digital Engagement

- QR-based medication education available at the point of dispensing
- IVR tools allowing patients to receive notifications
- Patient portal access for refill requests and pharmacy communication



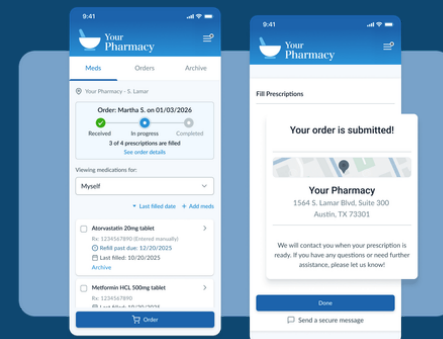
PAPERLESS EDUCATION



VOICE IVR INTERACTIVE VOICE RESPONSE



PATIENT PORTAL



A unified system designed for outpatient pharmacy operations

University and community pharmacies rely on technology that supports accurate dispensing, clear workflows, and reliable access to patient and prescription information. Pharmacy teams manage prescription processing, patient questions, insurance claims, and inventory while maintaining consistent service and regulatory compliance.

ProPharm brings these operational workflows together into a single pharmacy management system. By centralizing prescription data, patient records, inventory management, and billing workflows, ProPharm helps pharmacy teams maintain accuracy while working efficiently throughout the day.

Supporting efficiency pharmacy operations and patient service

Pharmacy operations depend on reliable systems that allow staff to move quickly while maintaining visibility into prescriptions, patients, and inventory. ProPharm supports these needs by embedding common workflows directly into the system.

Prescription management, patient records, inventory tracking, and operational reporting work together within one platform. This reduces reliance on external systems and allows pharmacy staff to focus on dispensing and patient service.

Pharmacy leadership benefits from clearer visibility into dispensing activity and operational performance, supporting consistent and accountable pharmacy operations.

Software aligned to how pharmacies operate

ProPharm supports the day-to-day workflows of outpatient pharmacies, allowing pharmacy staff, administrators, and patients to interact with the system in ways that reflect how pharmacy services are delivered.

Key ProPharm capabilities include:

Prescription Processing

Manages prescription entry, dispensing, verification, and refill workflows within a single pharmacy system.

Patient Profiles & Medication History

Centralized patient records with medication history, allergy information, and prescription activity.

Inventory & Drug Management

Tracks medication inventory, drug pricing tables, and stock levels to support consistent medication availability.

Billing & Insurance Processing

Supports insurance claim submission, adjudication, and pharmacy billing workflows.

Digital Patient Engagement

Integrated patient engagement tools including QR-based medication education, IVR refill requests, and patient portal access.

FUSION ACROSS THE PHARMACY



Pharmacy Staff

Process prescriptions, manage refills, maintain patient records, and monitor medication inventory through a single pharmacy system.

Pharmacy Leadership

Gain visibility into dispensing activity, inventory trends, and operational performance to support oversight and decision-making.

Patients

Request prescription refills, receive medication information, and interact with the pharmacy through digital engagement tools.

One Vendor

Prescription processing, patient information, inventory management, and pharmacy operations connected from one vendor to support efficient, accountable pharmacy services.

PROPHARM CORE CAPABILITIES

Comprehensive Pharmacy Management

ProPharm brings prescription processing, patient records, inventory management, and billing workflows together within a single pharmacy management system.

Efficient Dispensing Workflows

Streamlined workflows support prescription entry, verification, dispensing, and refills to help pharmacy teams manage daily prescription volume with accuracy.

Integrated Patient & Medication Records

Centralized patient profiles provide quick access to medication history, prescription activity, and key patient information at the time of service.

Inventory & Drug Management

Medication inventory, pricing tables, and stock levels are tracked within the system to support consistent medication availability and inventory oversight.

Operational Visibility & Reporting

Built-in reporting tools provide pharmacy leadership with insight into dispensing activity, workflow performance, and operational trends.

Supporting pharmacy operations at scale

Outpatient pharmacies must manage prescription workflows, patient communication, and medication inventory while maintaining consistent service and accuracy. Pharmacy systems must support these operational demands without adding unnecessary complexity.

ProPharm connects prescription processing, patient records, billing workflows, and inventory management within a single pharmacy management system. This reduces reliance on disconnected systems and manual reconciliation between operational tools.

Integrated workflows help pharmacy teams move efficiently from prescription intake to dispensing and refill management while maintaining clear visibility into daily operations.

Built to support long-term pharmacy operations

As pharmacy programs grow, technology must support increasing prescription volume, evolving compliance requirements, and changing operational needs. Systems must remain reliable and accessible for pharmacy staff throughout the day.

ProPharm provides a stable operational foundation for outpatient pharmacies by bringing dispensing workflows, patient engagement tools, and operational reporting together in one system.

This allows pharmacy leadership to focus on improving pharmacy services and patient access while maintaining confidence in the reliability and visibility of their pharmacy technology.

Contact Us:

bd@fusionmgt.com
(732) 218-5705
fusionehr.com

About Fusion Health

Fusion Health is a correctional health technology company focused exclusively on supporting healthcare delivery in justice-involved environments. FusionEHR is a unified electronic health record platform designed to support clinical care, medication management, patient access, and operational oversight across complex correctional systems.

By delivering purpose-built workflows within a single platform, FusionEHR enables organizations to improve care coordination, reduce operational risk, and maintain visibility across facilities - without relying on disconnected systems or manual processes.

Learn more at fusionehr.com

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