

DIGITAL ENGAGEMENT SUITE

Connected Pharmacy Communication.
Smarter Patient Engagement.

Unify patient education, self-service, secure communication, and automated outreach in one integrated digital engagement ecosystem built specifically for pharmacies.



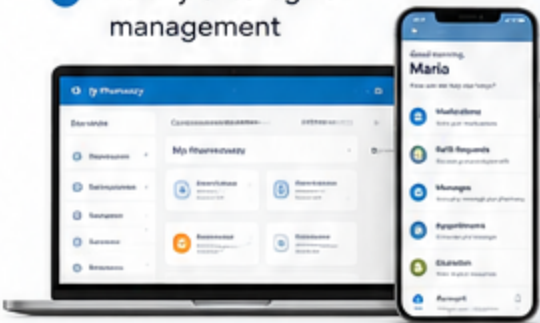
ONE PLATFORM. EVERY PATIENT TOUCHPOINT.



PATIENT PORTAL

Empower patients with 24/7 access and convenience.

- ✓ Prescription refill requests
- ✓ Order history & medication details
- ✓ Appointment scheduling and updates
- ✓ Secure messaging with pharmacy staff
- ✓ Family & caregiver management



INTERACTIVE VOICE RESPONSE (IVR)

Automate and streamline pharmacy communications.

- ✓ Prescription refill automation
- ✓ Prescription status checks
- ✓ Intelligent call routing
- ✓ Automated reminders & notifications
- ✓ Unlimited scalable call handling



PAPERLESS EDUCATION

Deliver timely, personalized education digitally.

- ✓ SMS & email medication guides
- ✓ Personalized educational content
- ✓ QR-based medication access
- ✓ Multi-language support
- ✓ Digital engagement tracking & confirmations



WHY CHOOSE LUMISTRY DIGITAL ENGAGEMENT SUITE?



PURPOSE-BUILT FOR PHARMACIES

Designed specifically for pharmacy workflows to improve communication, adherence, operational efficiency, and patient satisfaction.



UNIFIED PATIENT EXPERIENCE

Connect messaging, education, scheduling, reminders, self-service, and communication into one seamless platform.



AUTOMATION THAT SAVES TIME

Reduce inbound calls, eliminate paper, automate routine interactions, and free up staff for higher-value patient care.



SECURE & SCALABLE INFRASTRUCTURE

- HIPAA-compliant communications
- Cloud-based platform
- 99.9% uptime
- Multi-location support
- Secure patient data

BETTER OUTCOMES. STRONGER PHARMACIES.

- ✓ Reduce inbound pharmacy call volume
- ✓ Improve medication adherence
- ✓ Increase patient engagement
- ✓ Eliminate paper education workflows



CORE DIGITAL ENGAGEMENT CAPABILITIES

PATIENT ACCESS	AUTOMATION	COMMUNICATION	COMPLIANCE
Refill Requests	Automated Reminders	SMS & Email Messaging	Digital Audit Trails
Order History	Intelligent Call Routing	Secure Messaging	HIPAA-Compliant Workflows
Educational Content	Workflow Triggers	Multi-language Support	Centralized Documentation
Appointment Scheduling	Adherence Messaging	IVR Self-Service	Secure Patient Data



www.fusionehr.com



(732) 218-5705



bd@fusionmgt.com

BRINGING
PHARMACY



TECHNOLOGY
TOGETHER